



**The Canadian Teaching Chinese as a Second Language Association**  
**加 拿 大 中 文 教 学 学 会**

## **Canadian TCSL Association**

2012 Summer Language Program in Shanghai

### **Cancellation and Refund Policy**

The Canadian TCSL Association reserves the right to change or cancel the Summer Study Program in accordance with its operating requirements or circumstances beyond its control. Should a change or cancellation proves necessary, the Canadian TCSL Association will give you reasonable notice thereof, in the circumstances, and where available, offer you a comparable alternative.

If an alternative is not available or acceptable, you will be entitled to a full refund of monies paid by you to the Canadian TCSL Association. If the change or cancellation is due to factors that are beyond the control of the Canadian TCSL Association (circumstances like political unrest, war, or threat of war, riots, civil strife, closure of airports or ports, industrial disputes, terrorist activity, natural and nuclear disasters, fire, epidemic or health risk, acts of God, adverse weather conditions, or other similar events beyond the Canadian TCSL Association's control).

You may cancel your participation after you have made the deposit payment. But the deposit fee of CND\$300.00 you have paid to the Canadian TCSL Association is non-refundable.

Notice of cancellation must be made in writing to the Canadian TCSL Association and the following scale of cancellation fees will be applied:

- A. On or before March 15<sup>th</sup>, 2012, CAD\$300 per person.
- B. After March 15<sup>th</sup>, before March 30<sup>th</sup>, 2012, CAD\$500 per person.
- C. After March 30<sup>th</sup>, CAD\$750 per person.
- D. Withdrawal within 7 days prior to April 30<sup>th</sup> will be regarded as forfeiting the program, no fee will be refunded.

If a change to the confirmed itinerary or service is caused by an air or transportation company, or other factors that are beyond the control of the Canadian TCSL Association, such as war, weather, political upheavals, unforeseen circumstances, etc, the Canadian TCSL Association will not be held responsible for the losses thus caused.

I have read, fully understood and agreed to the above cancellation & refund policy.

NAME \_\_\_\_\_ Signature \_\_\_\_\_ Date: \_\_\_\_\_